



## Illinois Client Enrollment Services



Elizabeth Smith  
1234 N. Main St.  
Melrose Park, IL 60160

June 15, 2013

Dear Elizabeth Smith:

### **We have not heard from you!**

We sent you a letter telling you how to enroll (become a member) in a health plan. To enroll, you must choose a health plan and a primary care provider (PCP). Your PCP is the doctor or clinic you go to when you are sick or need a checkup. Your health plan is the group of doctors, hospitals, and other providers who work together to give you the healthcare you need.

You have not sent us your choice of a health plan and PCP.

### **You must choose by July 31, 2013.**

Please choose a health plan and PCP for each person listed here:

<b>Elizabeth Smith</b>	Date of birth: <b>10/26/1979</b>	ID #: <b>123123123</b>
<b>Thomas Smith</b>	Date of birth: <b>05/17/2001</b>	ID #: <b>456456456</b>

The health plans you can choose from are:

- Family Health Network
- Harmony Health Plan
- Illinois Health Connect
- Meridian Health Plan

### **If you do not choose by July 31, 2013, we will choose for you.**

It is better if you choose because you know your healthcare needs best.

### **There are three ways to enroll:**

- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). The call is free.
- Go to **www.EnrollHFS.Illinois.gov** and click "Enroll."
- Fill out the form that came with our first letter. Then mail it back to us in the envelope we gave you. If you do not have the form, call us.

After you enroll, the health plan will send you a Welcome Packet in the mail.

Thank you,  
Illinois Client Enrollment Services

**Questions?** Visit **www.EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free! You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. Servicio de intérpretes gratis! Llame al 1-877-912-8880.

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